

# Client Profile: Who was I seeing?

#### **Mental Health**

- Intersections of trauma and mental health

#### Alcohol and other drug use

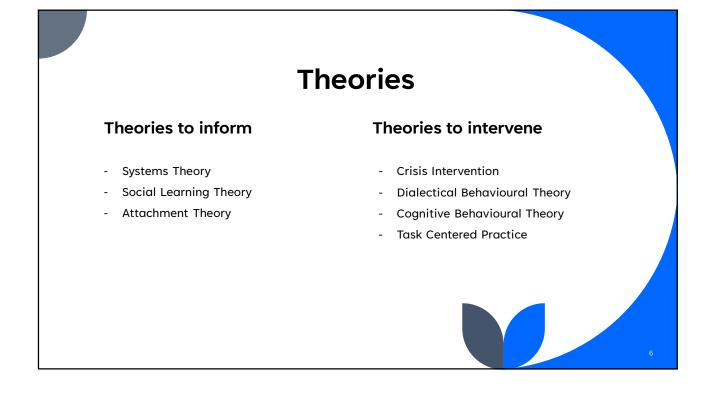
#### Disadvantage

- Systemic treatment and betrayal by service systems

Reactive/ unpredictable population

#### Disability

- Cognitive and physical
- Increasing elderly population with mobility issues in walkers/ wheelchairs
- "Special" wing for mentally disabled



### Skills

# Knowledge

- Boundary Setting
- Advocacy
- Cultural Competence
- Collaboration
- Emotional Intelligence
- Problem Solving
- Crisis intervention

# Time management

- Policy
- Legislation
- Ethical guidelines
- Procedures and protocols
- Information technology

# Values & Ethics

- Honesty and transparency
- Competence
- Dignity and worth of the person

 Supervisors support
 Self-advocacy

 Coaching and mentoring: Supervisor and peers
 Feeling safe to be brave in my learning?

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# Reflections on the educational practices of Corrective Services

- Corrective Services 'Student Placement Policy'
- Principles of Reflective Practice
- Ethical tensions working with involuntary clients